

**James Suggs**  
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**Property Claims Adjuster and Roof Consulting Professional:** State of Florida resident licensed 5-20 all lines claims adjuster with over 8 years experience working in the insurance claims industry as a staff and independent claims adjuster. I have adjusted residential property claims for 5 hurricanes. Proficient with the Florida building codes and Xactimate estimating software. Experienced in wind, hail, theft, fire, and water losses. HAAG certified inspector # 201803167 - Residential roofs and Wind damage.

### **PROFESSIONAL EXPERIENCE:**

#### **INDEPENDENT PROPERTY CLAIMS ADJUSTER , FL 2018-Present**

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##### **Property Claims Field Adjuster**

- Duties include inspection of residential property damage, preparation and submission of annotated photos, sketches, estimates, and closing reports for 4 independent adjusting firms including over 8 insurance carriers.

#### **PRECISION ROOF CONSULTING, FL 2018-Present**

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##### **Roof Consultant**

- Investigate and inspect residential roofs throughout Florida and provide an independent expert opinion through detailed photos and reporting on the presence of storm related damage and causation.

#### **IMS CLAIMS, FL 2017-2018**

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##### **Property Claims Field Adjuster**

- Deployed after hurricane Irma to adjust property catastrophe claims for St. John's Insurance Company.
- Responsible for scoping property damage, preparing estimates and submitting closing reports.

#### **FEDERATED NATIONAL INSURANCE COMPANY, FL 2017**

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##### **Property Claims Field Adjuster**

- Responsible for investigating and assessing damages for homeowner property claims as an insurance company staff adjuster.
- Duties included determining the cause of loss, scope of damage, and subrogation potential for property claims and negotiation of claims settlements with insured's, contactors, and legal representatives.

#### **CAG - CLAIMS ADJUSTMENT GROUP, FL 2016-2017**

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##### **Property Claims Field Adjuster**

- Deployed after hurricane Matthew to investigate and assess property damage claims for Federated National Insurance Company.
- Duties included scoping losses, interviewing claimants, and preparing estimates and closing reports.
- Completed daily claim assignments for hail, wind, and water damage property claims.

**CNC - CATASTROPHE AND NATIONAL CLAIMS, FL  
2016**

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**Property Claims Field Adjuster**

- Deployed after hurricane Hermine and hurricane Matthew to adjust property catastrophe claims for People's Trust Insurance Company.
- Responsible for scoping property damage and completing estimates and closing reports.

**ROOFING CONTRACTOR, Orlando, FL  
2012-2016**

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**Senior Manager**

- Negotiated with insurance companies and adjusters to settle claims and restore storm and water damaged properties in Central Florida.
- Inspected and scoped losses to residential properties and created estimates using Xactimate software.

**E. A. RENFROE & COMPANY, Jacksonville, FL  
2011-2012**

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**Inside Desk Claims Adjuster**

- Deployed after hurricane Sandy and hurricane Irene to the State Farm Operations Center for Centralized Catastrophe Services Jacksonville (CCSJ).
- Responsible for adjusting, negotiating, and closing residential property catastrophe claims for State Farm Insurance Company.

**PALM TREE ROOFING INC., Broward County, FL  
2007-2011**

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**General Manager**

- Responsible for building and maintaining a profitable roofing business in South Florida through the facilitation of insurance claims from hurricane Wilma.
- Created a successful marketing and advertising campaign.
- Hired and trained employees and roofing crews.

**FASTALL INC. GENERAL CONTRACTING AND ROOFING, Palm Beach County, FL  
2005-2007**

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**Project Manager/ Sales Manager**

- Negotiated with insurance companies and adjusters to settle claims and restore hurricane damaged properties in South Florida from hurricane Wilma.
- Managed and supervised roofing and restoration projects including scheduling, payroll, and jobsite building supplies.

**EDUCATION & TRAINING:**

**BACHELOR OF SCIENCE DEGREE in Business Administration, UNIVERSITY OF CENTRAL  
FLORIDA, Orlando, FL**

**Professional Training:**

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| • Xactimate                                    | • Residential Roofing: Wind & Hail                  |
| • Insurance Policy Application and Estimations | • Florida IRMI on Legal Principles of P&C Insurance |

**Certifications:**

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|---|---|
| • State Farm Insurance                  | • HAAG Certified Inspector- Residential Roofs                       |
| • HAAG Certified Inspector- Wind Damage | • Tile Roofing Institute - Florida High Wind Installation Certified |